



# WARRANTY REQUEST FORM

If you are experiencing difficulties with a component, we recommend that you contact us to discuss your concerns before sending an item back.

## Procedure for Warranty Claims

- ❖ Complete Sections 1-3 of this form.
- ❖ Return this form along with the item you are returning and a copy of the purchase invoice. No claims will be accepted without all relevant documentation, including proof of purchase.
- ❖ For Coils/Distributors: you must provide proof that new ignition leads & new spark plugs were replaced at time of item fitment; this can be a copy of the invoice for the purchase of these.
- ❖ For Electric fuel pumps: all claims must include details of fitment procedure (including drainage and cleaning procedure) along with proof a new fuel filter was fitted.
- ❖ Please ensure that you have read and understood our Warranty policy as detailed on our website at [www.nardek.com](http://www.nardek.com)
- ❖ Should an item be deemed non-warrantable, any postage costs for return of the component will be payable by you.

### Section 1: Contact details

Company: \_\_\_\_\_ Contact name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Section 2: Product details Invoice #: \_\_\_\_\_

Date purchased: \_\_\_\_\_ Date fitted: \_\_\_\_\_

Mileage covered: \_\_\_\_\_

Fitment carried out by licenced repairer (please circle): Yes - licence no. \_\_\_\_\_ / No

Vehicle Make: \_\_\_\_\_ Vehicle Model: \_\_\_\_\_ Year: \_\_\_\_\_

Vehicle using LPG/Dual fuel system (please circle): Yes No

### Section 3: Description of claim ("faulty" is not acceptable):

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### Return Address:

Nardek Pty Ltd  
 PO Box 7427  
 Warringah Mall NSW 2100